



Community Impact 2020

20,117

people helped in 2020+*



7,097

children helped to escape abuse, avoid homelessness, and secure essentials.*



7,630

people helped to escape from domestic and sexual violence*



4,128

people helped to stabilize housing and prevent homelessness*



12,572

volunteers hours including 3,343 hours from volunteer attorneys and 1,775 hours from ACA Certified Application Counselors



QUANTIFIABLE BENEFITS TO CLIENTS

\$2,091,750 benefits for people with disabilities

\$2,709,324 estimated Medicaid and Medicare benefits, payable to WNC medical providers

\$8,119,109 estimated value of health insurance premium tax credits for households served directly

\$9,511,045 in other monetary benefits for clients such as: increased wages, home equity preserved from foreclosure, child support for victims of domestic violence & volunteer attorney services, etc.

\$22,431,228

Total Quantifiable Benefits Secured

STORY OF IMPACT



Amy** was four months pregnant when her husband first put his hands on her. She tried to leave repeatedly, but she says “he knew how to manipulate the system. He told me, ‘I’m going to take you down, one way or another.’ He owned guns, and I took that very seriously. He started hiding the keys and the batteries to the cars so I couldn’t leave.”

Weeks later, he unexpectedly left the house. Amy saw her chance to escape, for good this time.

“I had less than 10 minutes before he would get back home. I threw my clothes on as fast as I could and ran outside. In days leading up to this, I tried to figure out where the batteries were, and I went on YouTube to see how to put a car battery in and jumpstart it.”

Once she got the car running, Amy and her children raced to the courthouse. There, Amy met Olivia Williams, an attorney from Pisgah Legal Services.

“I was in tears, trembling.” Since that day, Amy has worked with Pisgah Legal to secure a protective order, custody of the children and now, a divorce. Amy says, “Olivia was the first person who told me what I was living in is not my fault. I’ve never spoken to someone who helped me like that. She gave me so much hope.”

*Includes all members of households in cases closed and pending. Some helped more than once.

+ Includes all family members assisted by appointments for ACA health insurance. ** Name changed to protect identity.